

## **CIICA Community guidance for the Website**

**We encourage debate about current issues as part of sharing our advocacy activities. However, this part of the site is moderated so please observe the following rules:**

### **We are one community**

- Be supportive of other members.
- Do not post adverts, promotions or spam or services.
- Don't post questionnaires, surveys, research or petitions. For these please contact [info@ciicanet.org](mailto:info@ciicanet.org) and we can discuss options.
- This is a forum for advocacy activities only. To resolve personal issues or ask for general advice about cochlear implants, visit the Facebook Cochlear Implant Experiences group or similar.

### **Show Respect to others**

- Respect that other members' views and experiences may differ from yours.
- Conversation and respectful debate is encouraged, but not personal attacks.
- Abuse or discrimination of any kind will not be tolerated.

### **Be considerate of other members**

- Think about how your post may be read, especially if you are disagreeing with a point of view
- Address the issue not the person.
- Be polite and do not use offensive language.
- Please report posts that break the rules to us at [info@ciicanet.org](mailto:info@ciicanet.org).

### **Be safe**

- Think carefully before sharing anything you would not be happy for all other members to see. Your posts can be seen by all other members of CIICA.
- Do not share personal details or contact information unless you are happy to be contacted.
- Do not ask community members to share personal details or passwords.
- To connect with members offline, please contact us at [info@ciicanet.org](mailto:info@ciicanet.org).

### **Languages**

At present we can only support and moderate in English. If necessary, please convert your copy to English with Google Translate.

### **What happens to posts that break the rules?**

Posts that break our community guidelines will not be approved.

The moderation team will have the final decision on whether or not to approve a post. Members who continually break the rules may have their membership withdrawn.

If you have any questions you can contact the moderation team at [info@ciicanet.org](mailto:info@ciicanet.org)