


# Welcome to Helen Cullington

- I am an audiologist at the University of Southampton Auditory Implant Service in the United Kingdom; we implant adults and children of all ages.
- I am captivated by cochlear implants and the use of technology to improve people's lives. I have worked for 28 years in six cochlear implant centres around the world, and completed my PhD at University of California, Irvine.
- I am Chair of the British Cochlear Implant Group





# Personalising rehabilitation for adults with cochlear implants

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AUDITORY IMPLANT SERVICE



**MAKING CONNECTIONS**

**rehabilitate**

**rehabilitate** ► verb [with obj.] restore (someone) to health or normal life by training and therapy after imprisonment, addiction, or illness: *helping to rehabilitate former criminals.*

# BCIG (British Cochlear Implant Group) Quality Standards

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## **5 phases of patient management:**

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pre-implant assessment,

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surgery,

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device programming,

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rehabilitation

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equipment maintenance

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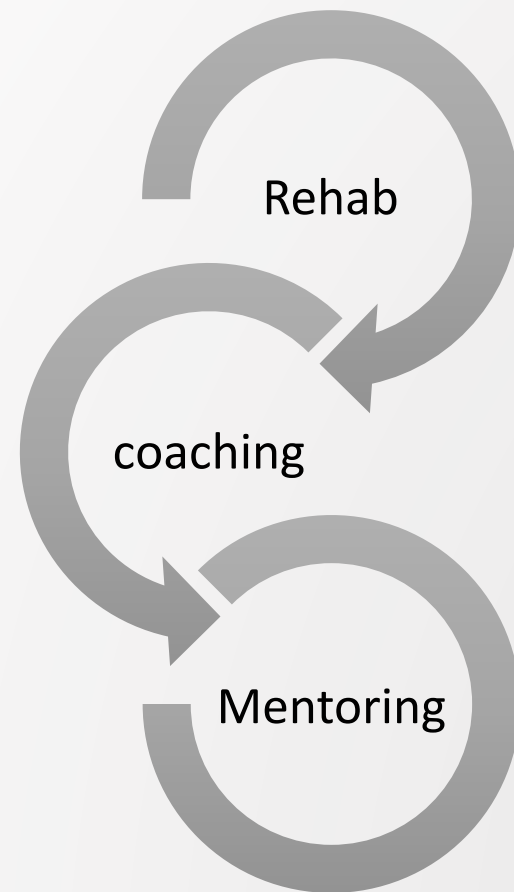
Rehabilitation aims to facilitate participation

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Rehabilitation HAS to improve empowerment, so the patient can self-manage

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Return for investment, maximise outcomes



# Coaching

What does coaching involve?



Who needs coaching? Does everyone?



How should it be delivered?



Who should it be delivered by?

# And how do we even know for each individual patient?



What does coaching involve?



Who needs coaching? Does everyone?



How should it be delivered?



Who should it be delivered by?







How was coaching done during the pandemic?



# **Who should be the coach?**

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Implant centre clinician

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Local clinician

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Patient themselves

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Peer support

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Family

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AI coach?



# POST CARD

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