

The impact of the global pandemic

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Unprecedented times and challenges

Everything has been impacted for CI users and for CI services.

Different countries; Different impacts. Everyone affected in some way.

Our CIICA conversation – October 2021

9 countries: Canada, Ecuador, Finland, India, Iran, Turkey, Slovenia, Sweden, UK

Our shared experiences

What have we had to re-think?

What have we learned as a result?

Priorities for action

Our conversation

As CI users

MASKS!

Using new technology
Connecting differently
Access to services
Deaf awareness

Potential CI users

Surgeries postponed
Waiting lists
Slowdown in referrals
Funding

As a service providers

Changing needs
Changing circumstances
Uncertainty
Funding pressures

As a service providers

Thinking differently
Delivering differently
Remote and hybrid working
Group connections

Summary

Pandemic has affected us all, in similar and different ways and continues to do so.

We need to build on what we have learnt during the pandemic and what has worked – lots of positive developments in different countries.

Real opportunity for service providers to think differently about how we achieve the outcomes we all want to see.

We have many children and adults around the world who have had limited or no support for an extended period of time – critical time for advocacy.