



Helen Cullington

What can CI services do better?!

- I am an audiologist at the University of Southampton Auditory Implant Service in the United Kingdom; we implant adults and children of all ages.
- I am captivated by cochlear implants and the use of technology to improve people's lives.
- I have worked for 28 years in six cochlear implant centres around the world, and am Chair of the British Cochlear Implant Group

What can CI centres do better?

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You tell me ... we are listening



What do people and families with CI need?

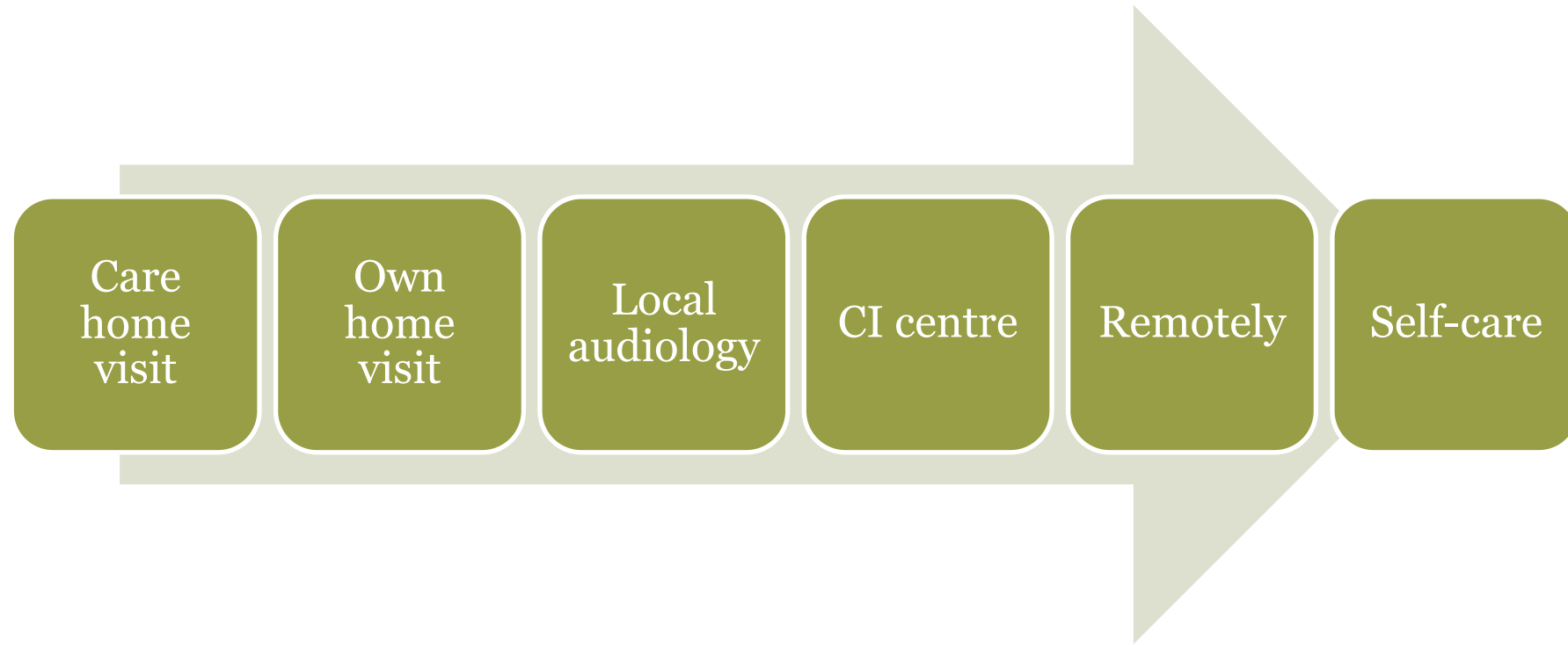




Ask people and families with CI!



CI services can be delivered ...





Who should be the coach?

- Implant centre clinician
- Local clinician
- Patient themselves
- Peer support
- Family
- AI coach?



Reintroducing CI clinicians as *...coaching partners*





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