

# CIICA LIVE DELIVERING PERSON AND FAMILY CENTERED CI SERVICES

**THURSDAY 23 FEBRUARY 2023**

**19.00 UK, 20:00 CET, 14:00 EST, 11:00  
PST, FRIDAY 24 FEBRUARY, 06:00 AEDT,  
08:00 NZ**

**Welcome to CIICA LIVE on our 2nd Anniversary  
by Barbara Kelley**

**The doctor knows best? Introduction to Person Centred Care**

**Kris English**

**Person and Family Centred Care for Adults**

**Shari Eberts**

**PCC: Concept versus reality**

**Robert Mandara**

**It's not just me!**

**Darja Pajk**

**Parental and Personal Perspectives regarding  
Cochlear Implant Services provision: view from Brazil**

**Cristiane Malheiros Pena  
Manuela Malheiros Silva**

**CI care... beyond the regular**

**Jehan Daboo**

**What can CI centres do better?**

**Helen Cullington**

**English captioning will be available and other languages on request.**

**We will welcome comments and questions in the chat room and will make time  
for discussion.**

### **BARBARA KELLEY**

Barbara Kelley is executive director of the Hearing Loss Association of America. She is on the steering group of the Cochlear Implant International Community of Action and was the U.S. co-chair of the Consumer and Professional Advocacy Committee supporting the Delphi Cochlear Consensus Process.



### **KRIS ENGLISH**

Kris English, PhD, is a professor emeritus at the School of Speech-Language Pathology and Audiology at the University of Akron in Akron, Ohio. Her specialty areas are counseling and pediatrics. She is a past president of the American Academy of Audiology.



### **SHARI EBERTS**

Shari Eberts is a passionate hearing health advocate and internationally recognized author and speaker on hearing loss issues. She is the founder of Living with Hearing Loss, a popular blog and online community for people with hearing loss, and an executive producer of We Hear You, an award-winning documentary about the hearing loss experience. Her book, Hear & Beyond: Live Skillfully with Hearing Loss, (co-authored with Gael Hannan) is the ultimate survival guide to living well with hearing loss. Shari has an adult-onset genetic hearing loss and hopes that by sharing her story, she will help others to live more peacefully with their own hearing issues



### **ROBERT MANDARA**

Robert Mandara, Electronic & Electrical Engineering BEng(Hons), was born with hereditary sensorineural deafness in 1968. He wore hearing aids from 1972 and received sequential bilateral cochlear implants in 2014 and 2016. Although British, he has lived almost half of his life in Finland where he serves on the CI committee and International Working Group of Kuuloliitto, the Finnish Hard of Hearing Association. In 2019 he was elected 1st Vice-President of EURO-CIU, the European association of CI users. He has volunteered twice at European Friendship Week and is very keen to encourage young CI users into advocacy. He was involved in the development of the CIICA website and continues to be an active member of CIICA's Communication group.





### **DARJA PAJK**

Darja Pajk is an occupational therapist employed in the field of social care in Slovenia. As an adult, she gradually lost her hearing completely and began to educate herself in the field of reality theory and neurolinguistic programming and coaching to make her easier to accept the situation - hearing loss. She takes an active part in raising awareness and understanding of hearing loss at national and international levels and is an active member of EFHOH, CIICA and the World Hearing Forum group Make listening safe. Her presentations always give a good insight into life with hearing loss and an understanding of gradual loss and complete deafness and the need for lifelong care for people with hearing loss. Now she uses cochlear implants on both sides.

### **CRISTIANE MALHEIROS PENA**

Cristiane Malheiros, Manu's mother, has been doing voluntary work for 19 years, guiding families who are faced with deafness. Cristiane is 48 years old and owns her accountant office.



### **MANUELA MALHEIROS SILVA**

Manu Malheiros was born deaf, she had her first CI (LE) when she was 1 year and her second CI (RE) at age of 9. Currently Manu is 19 and just graduated Audiovisual Production college.

### **JEHAN DABOO**

Jehan VJ Daboo is a certified personal trainer under which he currently trains individual clients and also works in a group called Bootcamp By the Bay in Mumbai. He has completed his Masters in Psychology and is currently pursuing a post graduate diploma in counselling with practical application. He has represented India in several badminton championships in the deaf category. He is also a part time badminton coach for little beginners. He believes his family has been the main rock through his hearing journey and knows how important it is to be supported as that provides the right foundation for a thriving life.



### **HELEN CULLINGTON**

I am an audiologist at the University of Southampton Auditory Implant Service in the United Kingdom; we implant adults and children of all ages. I am captivated by cochlear implants and the use of technology to improve people's lives. I have worked for 28 years in six cochlear implant centres around the world, and completed my PhD at University of California, Irvine. I am Chair of the British Cochlear Implant Group

