Lifelong CI Services

WHAT DO WE REALLY WANT?

Interdisciplinary Collaborative Team Care

Many Providers - One Goal

Rehab Services

Audiologist Visits

ENT with CI Specialty Background

CI Manufacturer Support

- From outset
- Over time

- **1st year:** 4-6 visits
- **Years 2-5**: 2-3 visits
- Years 6+: Annually

- Implant health checks
- Pain/Infection on CI

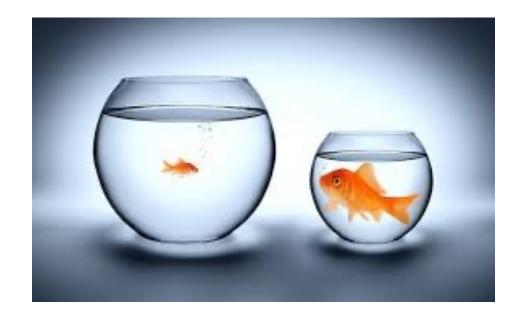
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Tech-Device Support

Person - Centered Care

One Size Doesn't Fit All

- Responsive providers
- Input toward goals
- Choice
- Flexibility
- Convenience
- Emergency Care



Continued Care is Critical

Reliability - Sustainability - Advancements

Technology is Temperamental Revisit Accessories – Evolving Needs

Failures - Breakdowns - Repairs

Support - Training by CI Manufacturers

Upgrades to Equipment

Eligibility?

Process?

Coverage?

Support Services

It Takes a Village

Counseling Services

Grief – Loss

Exhaustion – Listening Fatigue

Navigating Social Environments

Peer Support Opportunities

Shared Success Strategies

Support for Unique CI Challenges

Advocacy in Community