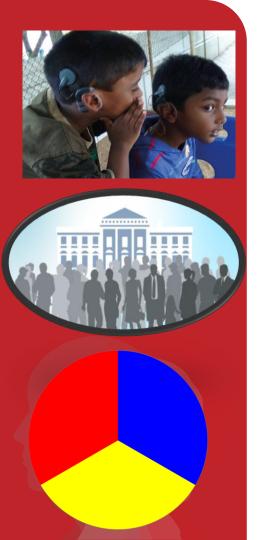
Ear and Hearing Care for all! Approach to service delivery and cochlear implants in LMICs

Carolina Der, MD, PhD
Technical officer,
Ear and hearing care
World Health Organization



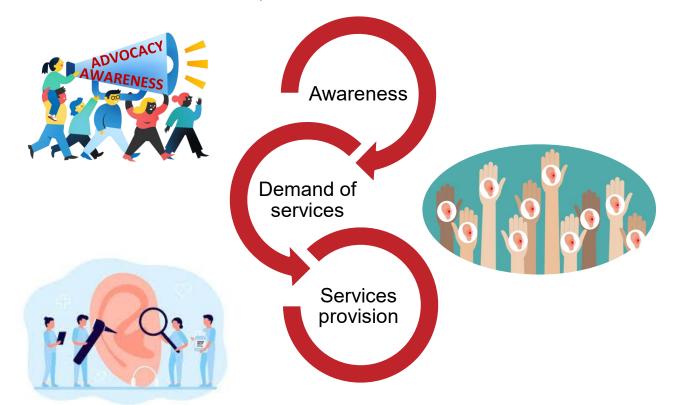




Demand of health services is key to promote availability

Ear and Hearing Care

Awareness → Access to services



Awareness and Cochlear Implants



Awareness

All stakeholders



Early identification

Hearing screening

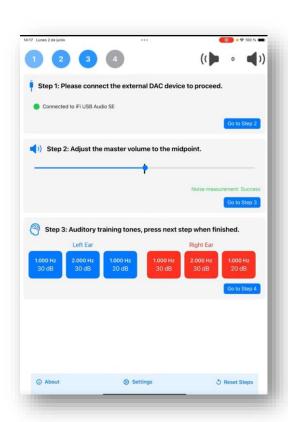
All ages



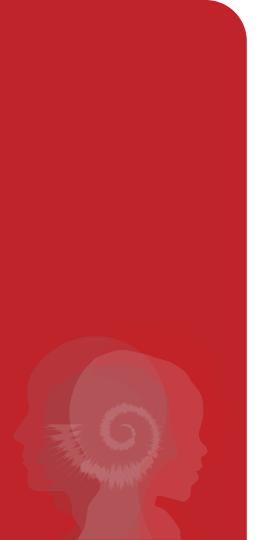
Demand of services

Free tone-based app Low-cost equipment Android and iOS

Coming soon!







Service Provision What is the situation?



Ear and Hearing Care

Over 80%
of persons with hearing loss
don't have access to the care they need



Nearly 80%

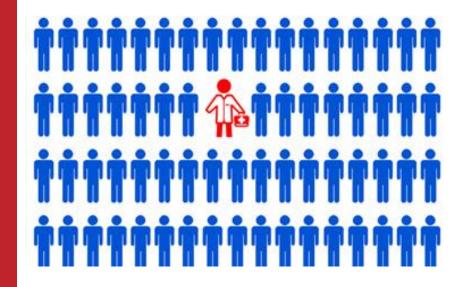
Of people with hearing loss live in LMICs

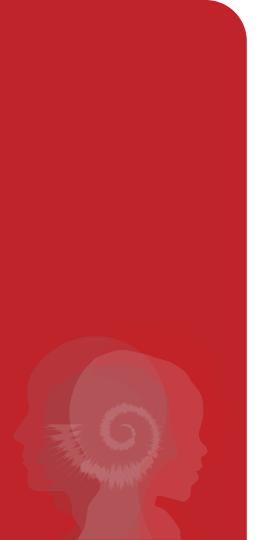


Identifying

major GAPS

✓ One of the reasons:
the insufficient and
unequal distribution of
ear and hearing care
specialists.





Service Provision What can be done?



Is not that easy...



More specialists

- Long time for training and experience acquisition
- Inequal distribution
- Unserved population waiting...



Service Provision Task sharing: Definition



"The rational redistribution of tasks among health workforce teams. It involves the training and empowerment of health workers with shorter training and fewer qualifications to perform specific tasks that would otherwise be carried out by more highly qualified health workers."



Service Provision Task sharing: Examples

Programmes in Afghanistan, Egypt, and Pakistan Focus: Community Health Worker (CHW).

Tasks Shared Among Cadres for TB and perinatal care:

- Provide and promote family planning
- Refer patients
- Record pregnancies
- Support breastfeeding
- Monitor child growth
- Treat diarrhea, malaria, respiratory infections, intestinal worms
- Administer Directly Observed Therapy (DOT) for TB
- Conduct polio surveillance
- Promote vaccination, nutrition, hygiene
- Provide emergency relief
- Maintain health records



Task sharing: Examples

Task Sharing for NCD Services in Kenya

Focus: Nurses and CHWs

- Tasks Shared Among Cadres for NCD Care:
- **Screening and diagnosis** of major NCDs: cardiovascular diseases, diabetes, cancers, chronic respiratory diseases.
- Health promotion and education on lifestyle changes (e.g., diet, physical activity, tobacco cessation).
- Monitoring and follow-up of patients with chronic conditions.
- Medication management and adherence support.
- Referral coordination between primary and specialized care.
- Palliative care and psychosocial support.
- Data collection and reporting for NCD surveillance.



Task sharing: EHC Examples

Kiribati

Context: Remote island nation with limited access to ENT specialists.

Task Sharing Approach:

Primary health workers trained to conduct **basic ear examinations**.

Provided hearing screening and referrals for advanced care.

Integrated EHC into school health programs and community outreach.

Strengthened **primary care capacity** to deliver EHC services.



Task sharing: EHC Examples

India

Context: Large population with significant burden of hearing loss.

Task Sharing Approach:

Community health workers and **primary care providers** trained to:

Identify ear infections and hearing loss.

Deliver **health education** on ear hygiene.

Support hearing aid use and referral pathways.

EHC integrated into **national health programs**, including maternal and child health.



Task sharing: EHC Examples

Malawi

Context: Shortage of audiologists and ENT specialists.

Task Sharing Approach:

Clinical officers and nurses trained to:

Perform ear examinations and hearing assessments.

Manage common ear conditions.

Provide **referrals** and **rehabilitation support**.

Strengthened **primary care capacity** to deliver EHC services.

What is needed?



Task sharing

Technical documents



Specialists' supervision



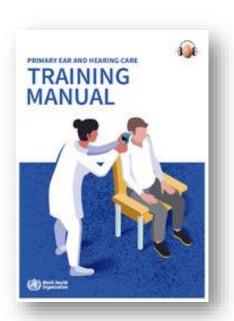
Training material

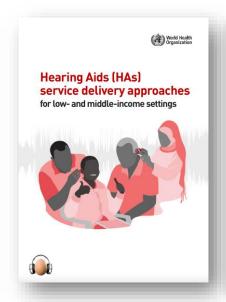


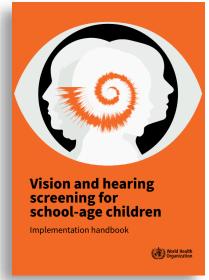
Telemedicine



Service Provision Task sharing: Training tools







Learning on TAP: Supporting resources

- Supporting courses
- Open-access on an online platform to support blended learning
- Used together with the implementation handbooks



