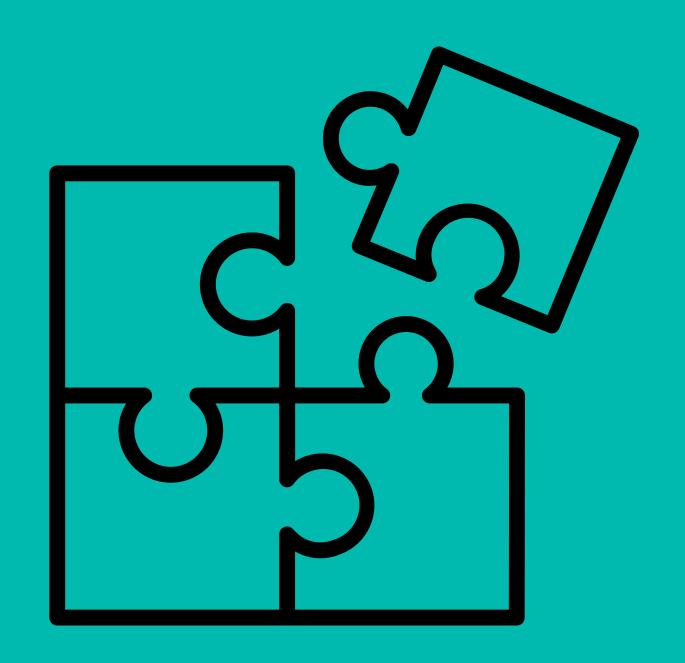


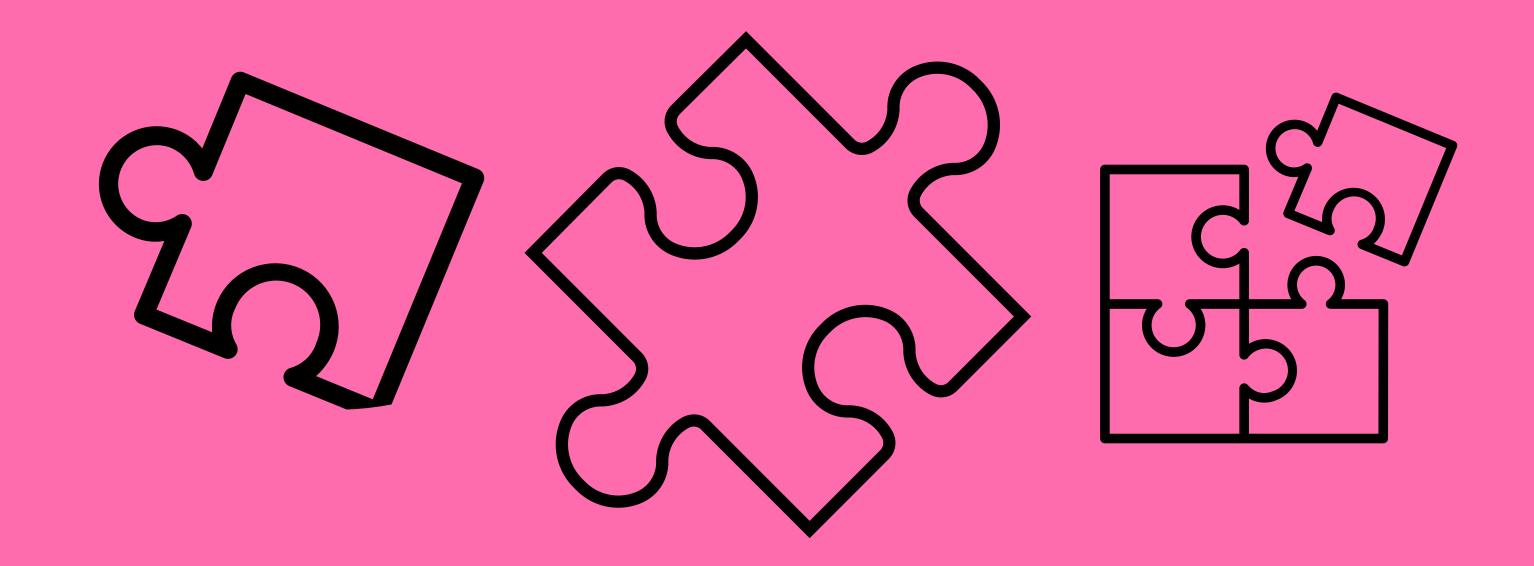
What Works, What Doesn't & Why It Matters:

Influencing Insights from the UK and Beyond

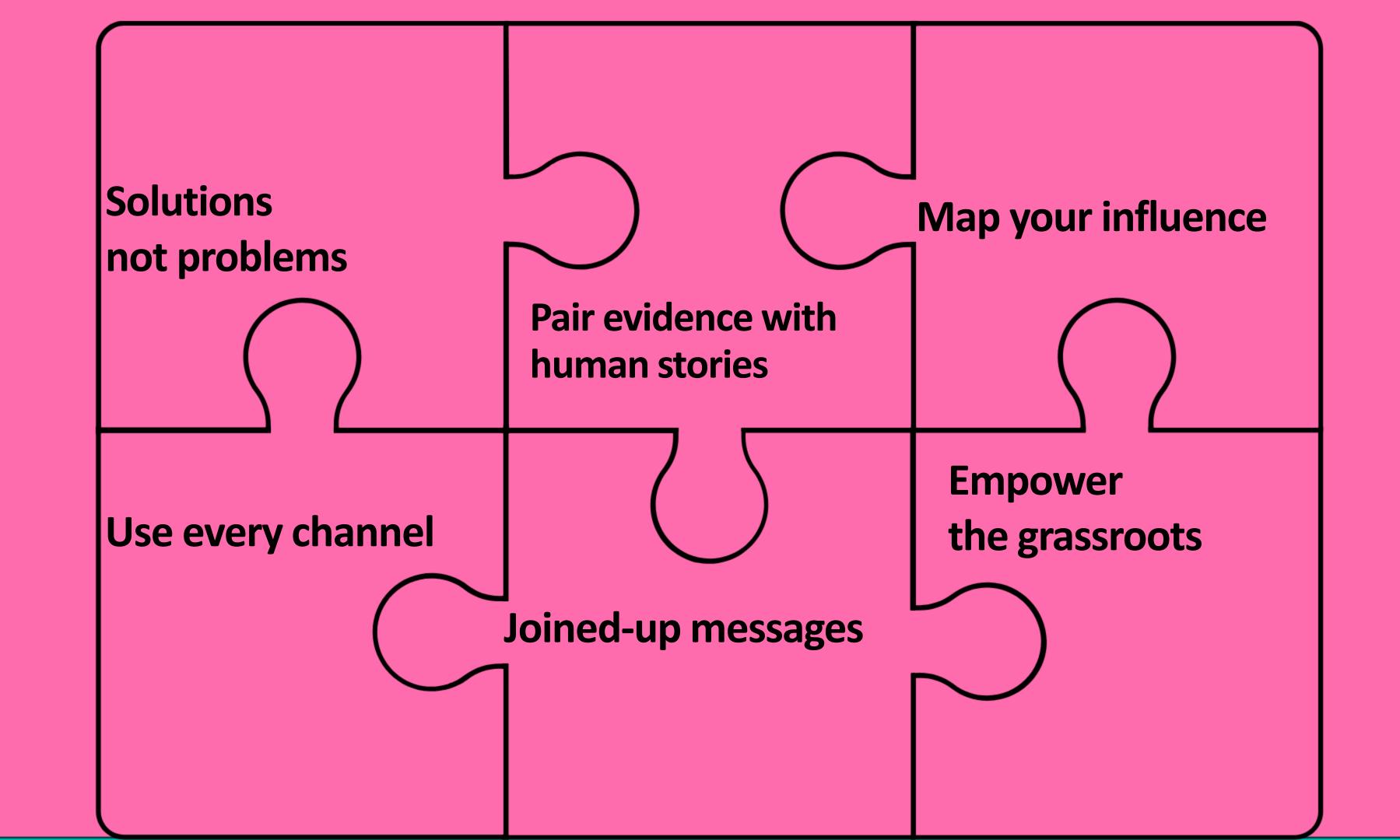
Anita Grover and Tori Bishop-Rowe

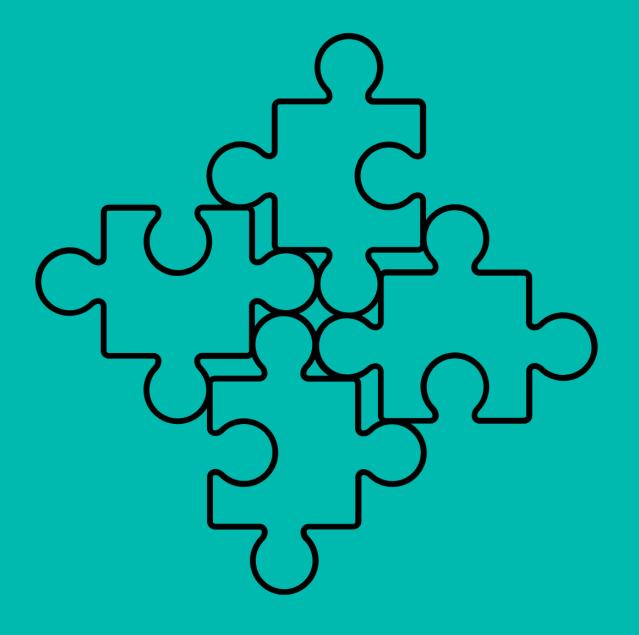


The Puzzle



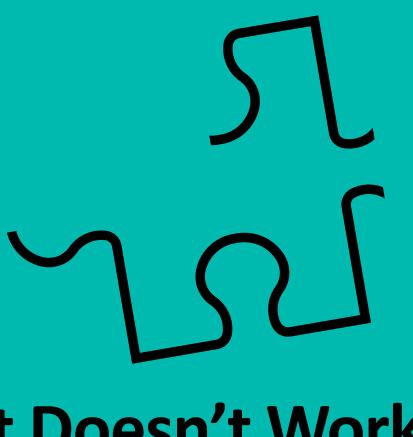
What works
Placing the right pieces



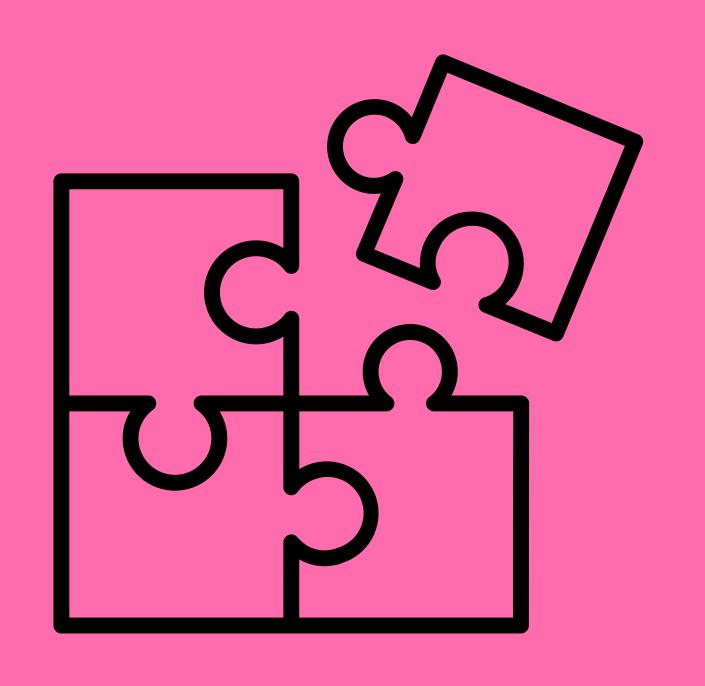


What doesn't work Mismatched pieces

- Too emotional or confrontational
- Too much technical language and assumptions
- Overpromising
- Giving up too soon

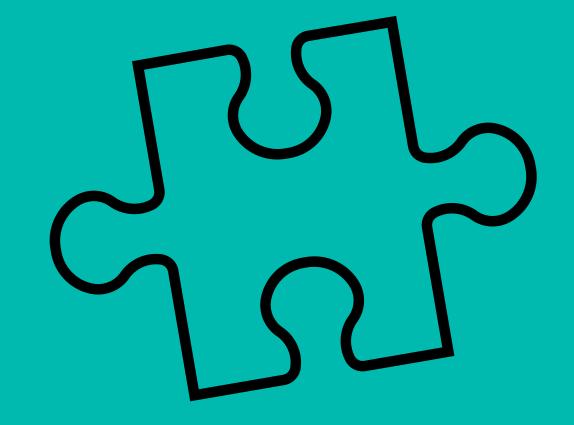


What Doesn't Work



Why it matters





When influencing, what have you seen working and not working?